

## How to access publications if you are using Internet Explorer

If you are using Internet Explorer and if you are having difficulty accessing any of JCV publications, you may like to try the following:

- Open "Internet Explorer"
- Go to "Tools"
- Select "Internet Options"
- Select "Security" tab
- Select "Trusted Site" (green circle with tick)
- Click on "Sites" box
- Make sure the "Require server verification (https:) for all sites in this zone" is unchecked
- In the "Add this website to the zone" box enter: <http://www.justice.vic.gov.au>
- Click the "Add" button
- Click "OK"
- Confirm security setting for trusted site by clicking "Custom Level"
- Under "ActiveX controls and plug-ins, Automatic prompting for ActiveX controls" you need to select "enable" or "prompt" for all Active X controls
- Click "OK" and "OK" again

Once your chosen manual is functioning, you may wish to return to this screen and change these controls back to "prompt". However, you may need to keep the command "Run Active X controls and plug-ins" "enabled"